

FY23 PRACTICING OUR PROMISE AWARD WINNERS

18 Primary Care				
Count	Award	Location	FY23 Goal	FY23 Top Box %
1	Gold - PCP	Allen	99.50	98.32
1	Silver - PCP	Magnolia	96.97	97.13
16	Bronze - PCP	Cityview	94.00	96.21
	Bronze - PCP	Granbury	93.10	94.85
	Bronze - PCP	Willow Park	94.21	94.70
	Bronze - PCP	Little Elm	91.55	94.44
	Bronze - PCP	Frisco	88.24	93.88
	Bronze - PCP	Windsong	93.45	93.70
	Bronze - PCP	Burleson	91.71	93.00
	Bronze - PCP	Plano	91.35	92.28
	Bronze - PCP	Clearfork	88.51	91.94
	Bronze - PCP	Keller	91.41	91.67
	Bronze - PCP	Prosper Trail	88.24	90.86
	Bronze - PCP	Windhaven	90.23	90.34
	Bronze - PCP	Walsh Ranch	89.66	89.66
	Bronze - PCP	Legacy	86.27	89.32
	Bronze - PCP	Lake Forest	88.65	88.89
	Bronze - PCP	Hurst	84.90	85.73

4 NHC				
Count	Award	Location	FY23 Goal	FY23 Top Box %
1	Gold - NHC	Arlington NHC	84.57	86.77
1	Silver - NHC	McCart NHC	87.97	86.26
2	Bronze - NHC	Richland Hills NHC	77.33	81.60
	Bronze - NHC	Renaissance NHC	80.14	80.42

Total Awards	43
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Kudos to the following clinics at least maintained a Top Box score of 90 or above!

Celina	96.61
South Denton	95.93
McKinney	95.43
Lakewood	94.12
West Frisco	93.84
Southwest FWP	92.83
North Denton	92.80
Arlington	92.78
Stephenville	92.31
Grapevine Springs	92.26
Henderson	91.91
Parkwood	91.78
Trophy Club	90.97
Collin County	90.91
North Carrollton/Hebron	90.13

4 Urgent Care				
Count	Award	Location	FY23 Goal	FY23 Top Box %
1	Gold - UCC	Prosper	76.60	84.59
1	Silver - UCC	Southlake	72.24	83.45
2	Bronze - UCC	Alliance	70.71	82.75
	Bronze - UCC	Mansfield	73.97	80.14

15 Specialty Care				
Count	Award	Department	FY23 Goal	FY23 Top Box %
1	Gold - SC	Rheumatology	95.49	95.15
1	Silver - SC	Pain Clinic	93.15	95.04
13	Bronze - SC	Wound Care	84.62	92.25
	Bronze - SC	Neurology	91.76	92.11
	Bronze - SC	Gynecology	89.52	92.05
	Bronze - SC	Cardiology	88.72	91.19
	Bronze - SC	Nephrology	89.22	90.13
	Bronze - SC	Hem/Oncology	88.71	89.62
	Bronze - SC	Pulmonology	85.02	88.83
	Bronze - SC	Maternal Fetal Medicine	83.19	87.23
	Bronze - SC	Immunology	82.76	87.04
	Bronze - SC	Infectious Disease	81.63	86.14
	Bronze - SC	ENT	83.13	85.21
	Bronze - SC	GI	83.21	84.73
	Bronze - SC	Dermatology	79.51	83.33

2 Multi-Specialty/Regional				
Count	Award	Location	FY23 Goal	FY23 Top Box %
1	Gold - MS	Midland	n/a	96.23
1	Silver - MS	San Angelo	n/a	94.38

Kudos to the following specialty departments at least maintained a Top Box score of 90 or above!

Psychiatry	93.24
N.E.S.T.	91.59
Orthopedics	91.19
Endocrinology	91.10
Craniofacial	90.64
Pediatric Surgery	90.37
Nephrology	90.13