To turn off cellular service (mobile data):
1. Open your phone's Settings app
2. Tap Network & internet.
3. Next to your carrier, tap Settings
4. Turn Mobile data on or off

To enable Wi-Fi calling, go to:
1. Settings
2. Phone
3. Wi-Fi Calling

For iPHONE Users:

Use a mobile carrier's Wi-Fi calling on iPhone
1. From Home screen, click Settings icon
2. Select Cellular
3. Tap the Cellular Data switch to turn on Switch On or off Switch Off.

How to turn on Wi-Fi calling for your iPhone
1. Open the Settings app
2. Tap Phone > Wi-Fi Calling
3. Switch the Wi-Fi Calling on This iPhone slider to On
4. You'll see a warning about location data and what your carrier collects. Tap Enable to turn on
       Wi-Fi Calling

If Wi-Fi Calling is available, you'll see "Wi-Fi" in the status bar while viewing Control Center. Then your calls will use Wi-Fi Calling.

You might need to enter or confirm your address for **emergency services.**

When cellular service is available, your iPhone uses it for emergency calls. If you turn on Wi-Fi Calling and cellular service isn't available, emergency calls might use Wi-Fi calling. Your device's location may be used to aid response efforts when you place an emergency call, regardless of whether you enable Location Services.

PLEASE NOTE:
- Individuals who have never used wifi calling before may experience a gateway error message. Please keep trying to reconnect as connections are congested at the moment.
- Not all devices and/or cellular plans are compatible with wifi calling. Click HERE for a list with more info on device availability.